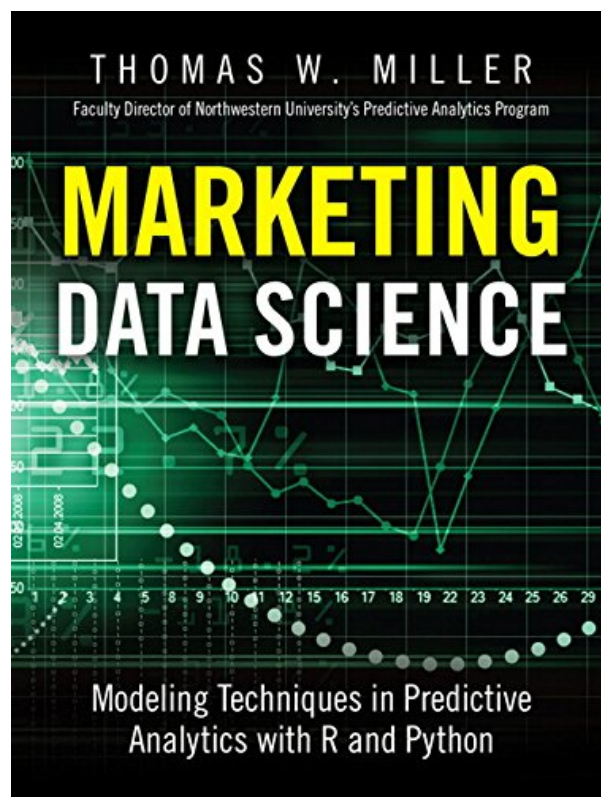
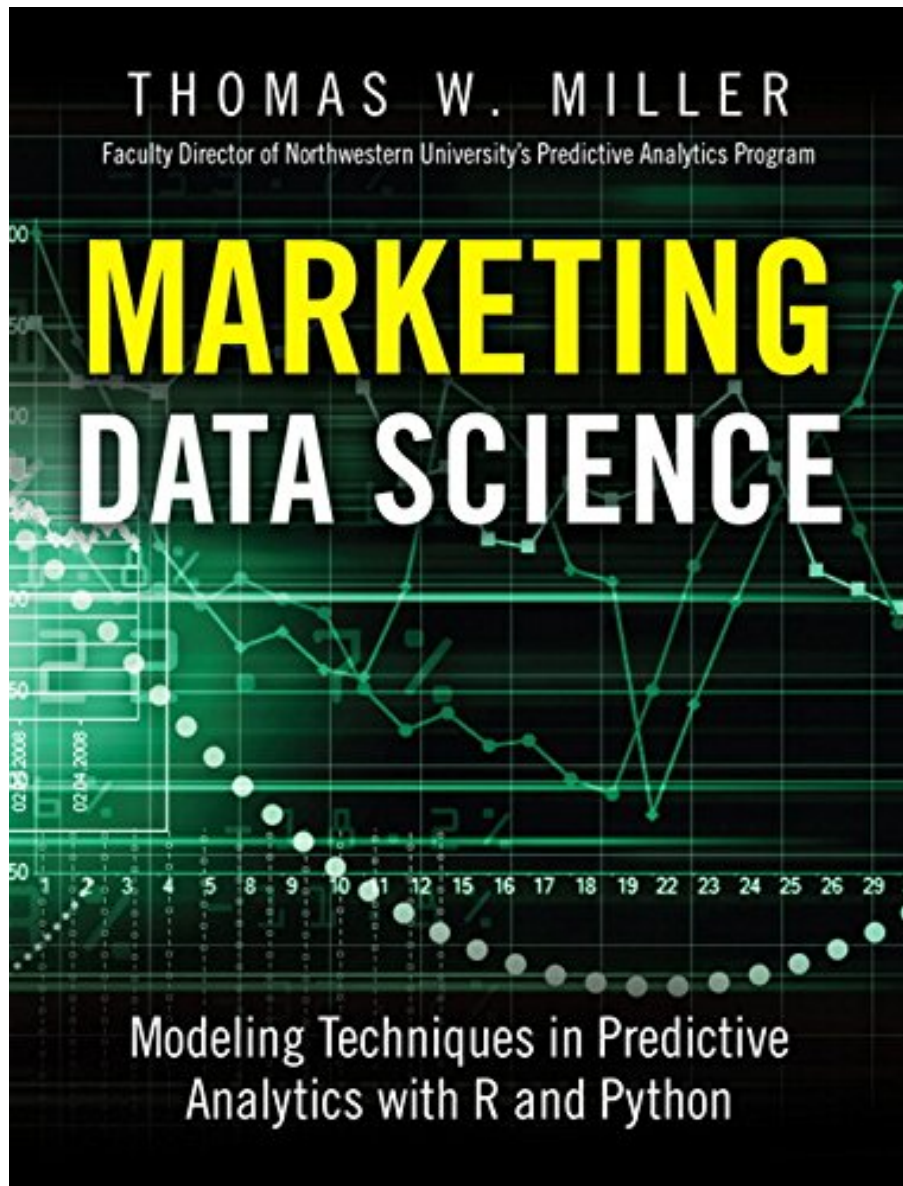


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ANALYTICS) BY THOMAS W. MILLER**



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All data sets, extensive R and Python code, and additional examples are available for download at www.ftpress.com/miller/.

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Now , a leader of Northwestern University's prestigious analytics program presents a fully-integrated treatment of both the business and academic elements of marketing applications in predictive analytics. Writing for both managers and students, Thomas W. Miller explains essential concepts, principles, and theory in the context of real-world applications.

Building on Miller's pioneering program, Marketing Data Science thoroughly addresses segmentation, target marketing, brand and product positioning, new product development, choice modeling, recommender systems, pricing research, retail site selection, demand estimation, sales forecasting, customer retention, and lifetime value analysis.

Starting where Miller's widely-praised Modeling Techniques in Predictive Analytics left off, he integrates crucial information and insights that were previously segregated in texts on web analytics, network science, information technology, and programming. Coverage includes:

- The role of analytics in delivering effective messages on the web
- Understanding the web by understanding its hidden structures
- Being recognized on the web – and watching your own competitors
- Visualizing networks and understanding communities within them
- Measuring sentiment and making recommendations
- Leveraging key data science methods: databases/data preparation, classical/Bayesian statistics, regression/classification, machine learning, and text analytics

Six complete case studies address exceptionally relevant issues such as: separating legitimate email from spam; identifying legally-relevant information for lawsuit discovery; gleaning insights from anonymous web surfing data, and more. This text's extensive set of web and network problems draw on rich public-domain data sources; many are accompanied by solutions in Python and/or R.

Marketing Data Science will be an invaluable resource for all students, faculty, and professional marketers who want to use business analytics to improve marketing performance.

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Most helpful customer reviews

3 of 4 people found the following review helpful.

Well Presented Text of Marketing Analytics and Business Data Science With Programming Examples in R and Python

By Ira Laefsky

An excellent overview and software implementation of marketing analysis techniques by a team of individuals with wide experience in both the academic and consulting/corporate environments. Also the first Data Science book of several in my possession to reflect the main tools used in real data science applications and contrasting them in many cases side by side.. The code is excellent and well-commented although I would

have appreciated a greater discussion of the tools and methods in Python and R as they are used in the examples and in conditioning as well as

analyzing data for commercial and academic applications. I also would have appreciated more of a discussion of how practitioners should choose between R and Python for various categories of practical applications. The bibliography is extensive and up-to-date.

I highly recommend this book for the business or data science student, marketing practioner or consumer of data science particularly in the marketing and business arena/

5 of 6 people found the following review helpful.

Good information, but poorly organized and presented

By Mainiac

There is a lot of good information in this book, but I find it poorly organized and presented.

It's hard to figure out the best audience for this book, and I think when you imagine it as a textbook in a specific degree program, where the instructor would know exactly the prerequisite classes taken by the students coming into the class, then it starts to make sense. Ideas toward the front of the book are not properly introduced and code is thrown at the reader without much in the way of explanation. In the context of a class, the instructor could smooth out these rough edges and likely deliver a coherent educational experience. But as a standalone learning experience, this is rough going.

(I'm sure it's relevant what my own background is, which is completely comfortable with predictive analytics and programming, but ignorant of the specific way that "marketing" folks look at the world.)

I find the book very strangely organized in that Appendix A, "Data Science Methods", is, well, relegated to an appendix, rather than being a central part of the flow of the book. It's a really good chapter!

There is some tremendously useful code presented in this book, but again, the way that it's presented will make it of limited utility to those who do not have a guide in the form of a professor teaching a class or who do not have sufficient background to ramp up to the ideas presented.

I am also not fond of the production qualities of the book, e.g:

1. The paper is overly thin, so you can see the text on the other side of the page, which just makes reading harder to my mind.
2. The code is presented with this horrible gray background. Black text on a gray background (I dunno, maybe 30% gray) is not good contrast. So the code ends up being unnecessarily difficult to read.
3. That this was created using LaTeX is obvious to me. Not because the typesetting is problematic, but because of the front matter, with the separate listings of Figures, Tables, and Exhibits. LaTeX makes producing these listings easy, but just because you can produce them doesn't mean you should. They feel anachronistic and strange.

The fact that all the code and underlying data is available on the web is amazing, so for some folks, the difficult presentation will be worth slogging through to see the examples. But I fear that many would-be readers will just give up because the path is so rough.

2 of 3 people found the following review helpful.

Dig deep and add value, a real gold-mine here

By John H.

Valuable for both marketing professionals and programmers. The goal of informed business decisions is a priceless target in my life and work, and data science is here to help. My favorites, and the most impressive chapters for me, are Predicting Consumer Choice, Finding New Customers, and Retaining Customers, because these add value that is hard to come by. For those with a talent or interest in math and programming as well, this should give you loads of inspiration and I could foresee some really great ventures, ideas, and entrepreneurship coming from the stimulus of this book. The real-world examples, citations, charts, and graphs are excellent. This is obviously not an "average person" or popular consumer-level "pop salesman" book, but much deeper than that. The detailed programming examples are superb and thorough, such as "Analysis for a Field Test of Laundry Soaps" -- to give you an idea of this level of expertise. The Appendices are fantastic, with lots of case studies, code, and data sources. Highly recommended.

[See all 21 customer reviews...](#)

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